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January 26, 2002

Matthew Maki
METRO HARDWOOD FLOORS LTD.
6031 Centre St. S.W.
Calgary, AB
T2H 0C2

Dear Matthew,

We wish to let you know how much we are enjoying our newly installed hardwood floor. The quality of the wood met our expectations and much more and we appreciated your help when choosing this product. The job was completed as scheduled and this made it so much easier for us to plan our other activities.

We appreciated very much the workmanship and professionalism of the installer Cosmo (who was also very accommodating with our painter), and of the finishers Mark and his assistant. They were at all times very helpful and patient with our many questions and they did an excellent job.

We would recommend your Company, without reservations, to any of our acquaintances and friends. Please feel free to call us should you need any references.

Jose
Clemente
Violette
Clemente

