

Metro Hardwood Floors Ltd.
6031 Centre Street SW
Calgary, Alberta T2H 0C2

Dear Mr. Maki

Scott and I would just like to thank you again for our beautiful new oak hardwood floors. As first time home buyers we found the experience of installing hardwood in our home very much worthwhile. This was our first renovating experience and we spent a lot of time researching and price comparing with other flooring companies. Although it was your highly competitive price that first caught our attention, it was your thoroughness and honesty that solidified our decision to go with Metro Hardwood Floors. Thanks to you, we now have wonderful, bright oak floors that make our living space so much more enjoyable.

Our new living room floor and hallways are wonderful: The quality and finish is absolutely amazing! Thank you again for making the experience so easy and stress-free. From the first time we stepped into your show room until the floors were very professionally installed, we felt comfortable and at ease. During the free home assessment, everything was very professional and well explained. The various samples you left us allowed us time to decide which type of flooring looked best in our home, and after finally deciding on the type of wood, we were happily surprised at the speed and efficiency that the wood was delivered and the actual installation was scheduled. Cosmo Sandonato was probably the most pleasant surprise of all. As well as being a very nice man, his woodworking skills and attention to detail were superb. Cosmo took his time to do an excellent installation job and the results were definitely worth his effort. Even after 15 years in the business, his love for his job was evident and the craftsmanship was second to none. We have already spent many hours in the finished living room, which has already become everyone's favourite room in the house.

Perhaps the nicest touch has been your prompt attention to any questions that we've had. We will not hesitate to recommend your services to our friends.

Thank you,

Scott and Kim Leroux